



SPECIAL TERMS AND CONDITIONS 2026 CASHBACK PROGRAM OFFER

1. Purpose and Scope

These provisions define the terms and conditions applicable to the 2026 end-of-year commercial offers (hereinafter the "**Offers**") organized exclusively by Devialet in its physical boutiques and on its official website. By taking advantage of any of these Offers, customers confirm their unconditional acceptance of these Terms and any additional conditions published in the relevant campaign materials.

2. « 10% Cashback Program" Offer

- 2.1. Validity Period : The credit acquisition period is valid for any eligible purchase made between September 15, 2026, and November 15, 2026, inclusive. The utilization period for the corresponding coupon extends from September 15, 2026, to January 31, 2027, inclusive, subject to the expiration of the statutory withdrawal period.
- 2.2. Eligibility and Acquisition Conditions: The offer is exclusively reserved for customers holding a Devialet customer account. During the acquisition period, each eligible purchase entitles the customer to a credit equivalent to 10% of the total transaction amount. Expressly excluded from the calculation basis of this credit are Devialet Care extended warranty, other service provisions, as well as refurbished products. Multiple coupons may be generated on the same customer account.
- 2.3. Conditions of Use : Upon the expiration of the statutory fourteen (14) day withdrawal period following the purchase, the acquired credit is converted into a discount coupon usable on a subsequent order. Only one coupon may be used by order or purchase. Coupons cannot be combined with one another during use. The coupon can be used as a deduction from the total amount of an eligible purchase and may cover up to the entirety of this amount. It is expressly specified that if the value of the coupon exceeds the total amount of the order, the difference shall not give rise to any change being given or cash refund.
- 2.4. Cumulation Rules:
 - *During acquisition* : The generation of credit may be combined with the "Bundle Blue" Offer as well as with other ongoing promotional offers, notably discount codes issued by Customer Service.
 - *During use* : The coupon is valid for the purchase of Devialet products and may be combined with the "XMAS EOY Free Accessory" Offer. However, it cannot be combined with any other ongoing promotional offer (including the "Bundle Blue" Offer or discount codes issued by Customer Service) and cannot be used on refurbished products.
- 2.5. Consequences in the event of cancellation, return, or exchange:
 - *Cancellation or withdrawal before 14 days* : The pending credit is cancelled, and no coupon will be generated.
 - *Total refund* : The coupon is cancelled.
 - *Partial refund* : The coupon initially issued for the entire order is cancelled. A new 10% coupon is automatically recalculated and issued exclusively based on the value of the eligible product(s) retained by the customer.

- Exchange: The exchange of a product shall under no circumstances entitle the customer to the generation of a new coupon or an additional coupon.
- Upgrade: As the upgrade operation is considered a new sale, it does not give rise to any coupon issuance in respect of the initial transaction.

3. General Provisions

Unless otherwise stated in writing, the following common rules systematically apply:

- 3.1. Acceptance of the GTC : Participation in these Offers implies the express and unconditional acceptance of Devialet's General Terms and Conditions of Sale (GTC).
- 3.2. Anti-fraud Measures and Code Validity : Promotional codes or coupons obtained through data scraping, unauthorized aggregation, or any other unofficial means may be cancelled without notice. Any attempt to use counterfeit, altered, expired, or duplicated codes will result in immediate disqualification, cancellation of the relevant order, and may be reported to the competent authorities.
- 3.3. Modification and Cancellation : Devialet reserves the right to modify, shorten, suspend, or cancel one or more Offers at any time, without prior notice or compensation, notably in the event of force majeure, stock depletion, technical errors on the website, or for any other legitimate reason.